

CASE STUDY

OPERATIONAL
MANAGEMENT
SUPPORT



CLIENT

Open-Cut Coal Mine



LOCATION AND TIMING

Queensland | 2024

OBJECTIVE

Core Crew was engaged to oversee mining, processing, and logistics services to enable a seamless and secure restart of operations. Our objective was to relaunch the site with a strong focus on safety and operational efficiency, ensuring the mine’s optimal readiness and appeal during a defined sales process.

THE CHALLENGES

The operation had been placed into Administration and was subject to a sale process, presenting the project with several complex challenges, including:

- Rapidly recruiting and onboarding a workforce.
- Operating under strict budget constraints and legacy issues.
- Equipment had been sat idle for more than three months prior to recommencement.
- Ensuring regulatory compliance and repairing trust in the operation.

AT A GLANCE

CHALLENGES

- Short timeframes
- Budget constraints and legacy issues
- Equipment reliability due to being idle for months
- Regulatory compliance
- Repairing trust in the operation

RESULTS

- Delivered a fully operational site
- Safely mobilised a skilled workforce in a short timeframe
- Maintained rigorous safety standards
- Delivered uninterrupted production throughout the sales process

OVERVIEW

OUR APPROACH

Core Crew provided the senior leadership and operational expertise needed to restart the mine and resume production and sales safely. We developed a transparent, flexible cost structure ensuring alignment between Core Crew and the mine in the shared pursuit of safe, efficient production.

Our team developed and maintained a dynamic management operating system (MOS) to keep staff focused and aligned with the objective of resuming full operations and facilitating the sale. Through strategic workforce planning and adaptive roster management, we ensured consistent progress toward these critical goals.

Performance Outcomes

- **Fast Workforce Deployment** | Onboarded full workforce in under two weeks.
- **Budget Control** | Met milestones without financial overrun.
- **Regulatory Compliance** | Achieved compliance with safety standards.
- **Cost Transparency** | Implemented a flexible transparent cost structure.
- **Skilled Team** | Deployed an experienced team for rapid operational ramp-up.

THE RESULTS

Facing tight timelines set by the client, our team swiftly and safely mobilised a skilled workforce to meet the project's demands. Our dedicated recruitment and onboarding team, supported by a disciplined PMO, enabled us to ramp up mining services rapidly without compromising safety.

In partnership with Xenco Services, we delivered a fully operational and safely managed mine, ensuring uninterrupted production throughout the sale process. By maintaining rigorous safety standards and regulatory compliance, we achieved a seamless operational transition that maximised the mine's value and appeal, positioning it for a successful sale.

Client Testimonial

We worked with the Xenco Group to provide a fully integrated service solution. Through Xenco Services they were able to provide the technical skills to review the operational plan that had been developed and they were able to deploy Core Crew to manage the operations. Their flexibility and responsiveness set them apart from others we spoke to.

Managing Partner -
Administrators

